WORLY DOG FIELD
WORLINGWORTH HALL
SECURE PRIVATE DOG PARK

# Terms & Conditions

**Last updated: October 2026**

**Worly Dog Field** is operated by **Worlingworth Hall Farm Ltd**.

By making a booking or using Worly Dog Field, you agree to these Terms & Conditions. The person making the booking is responsible for ensuring that everyone attending as part of their booking understands and follows them.

**1. Bookings and payment**

All sessions must be booked and paid for in advance through our online booking system.

Bookings are for **55 minutes** and are for the exclusive use of the field during the booked session.

Please select the correct booking according to the total number of dogs attending:

- 1–3 dogs
- 4–6 dogs
- 7–9 dogs
- 10–12 dogs

**The maximum number of dogs permitted is the number covered by your booking.** Additional dogs must not be brought onto the field unless the booking has first been amended to the appropriate category.

The maximum permitted number of dogs is **12**.

Bookings may not be transferred or resold without our agreement.

**2. Arrival and departure**

Please do not enter the field before your booked start time.

If another customer is still using the field, please remain outside with your dogs secure until they have left.

Dogs should remain on a lead or securely inside your vehicle until you are safely inside the field and the entrance gate has been closed.

You must leave the field promptly at the end of your **55-minute session**. Your booking time includes entering and leaving the field.

Please ensure all dogs are secured before opening the entrance gate to leave.

**3. Responsibility for dogs**

Dogs remain entirely the responsibility of the person making the booking and/or their owner or handler.

Dogs must be appropriately supervised and under control throughout the visit.

Worly Dog Field is designed to provide a secure environment in which dogs can exercise off lead, but **no fencing system can be guaranteed to contain every dog in every circumstance**. It is the owner's responsibility to decide whether the fencing is suitable for their dog before allowing the dog off lead.

Dogs must not be encouraged or allowed to dig underneath fencing, damage gates, climb fencing or otherwise damage the site.

If your dog digs a hole, please fill it in where reasonably possible and tell us if it presents a hazard.

**4. Dog health**

Dogs showing signs of an infectious or contagious illness must not use the field.

This includes, for example, dogs suffering from vomiting, diarrhoea, kennel cough or another condition that could reasonably pose a risk to other dogs.

Owners are responsible for ensuring that their dogs are suitably vaccinated and treated as appropriate for their circumstances.

If your dog has recently suffered from a contagious illness, please follow your veterinary surgeon's advice before visiting.

**5. Dog behaviour**

Reactive, nervous and dogs requiring private exercise are welcome.

Because each session is private, customers are responsible for the behaviour of dogs within their own group.

If dogs from different households are attending together, the person making the booking is responsible for ensuring that the dogs can safely interact.

Any injury or incident involving a dog should be dealt with by the dog's owner or handler and reported to us where it relates to the condition of the field, fencing or facilities.

**6. Dog waste**

**All dog waste must be picked up immediately.**

Please use the dog-waste bins provided.

Poo bags are available around the field, but we recommend bringing your own as well.

Leaving dog waste behind may result in future bookings being refused.

**7. Children**

Children are welcome but must be **supervised by a responsible adult at all times**.

Worly Dog Field is an outdoor dog-exercise facility and not a children's play area.

Children must not climb on gates, fencing, trees, signage or any field equipment.

The adult making the booking remains responsible for children attending as part of their group.

**8. Natural ground and countryside hazards**

Worly Dog Field is located within a **natural rural environment and newly planted woodland**.

The ground may be uneven and can include holes, cracks, dips, long grass, tree roots, branches, mud and other natural countryside hazards.

Ground conditions can change due to weather, animals and seasonal conditions.

During wet weather, surfaces may become muddy, slippery or waterlogged.

During prolonged dry conditions, particularly on clay soils, cracks may develop in the ground.

Customers should take appropriate care and assess conditions during their visit.

**Suitable outdoor footwear or wellies are recommended, particularly during winter or wet weather.**

**9. Trees and woodland**

The field contains newly planted trees and other vegetation.

Please do not allow dogs or children to damage trees, guards, stakes or other planting.

Trees and branches are natural features and may occasionally shed branches, particularly during or following severe weather.

We may close the field temporarily where weather conditions or another hazard makes this appropriate.

**10. Fencing and gates**

Please check that gates are properly closed before releasing dogs.

Do not allow dogs to jump against, climb, chew or dig underneath fencing.

If you notice damaged fencing, an open gate or another potential escape point, please keep your dog secure and contact us immediately. 07946 363144

Do not attempt to make alterations or repairs yourself unless required in an immediate emergency.

**11. Parking and vehicles**

Please park only in the designated Dog Field parking area. (Max 3 Cars)

Vehicles and their contents are parked at the owner's risk, subject to any liability that cannot legally be excluded.

Please drive slowly and carefully on the farm and access roads and be aware of pedestrians, dogs, farm machinery and other vehicles.

Dogs must not be allowed to roam loose within the parking or access areas.

**12. CCTV**

CCTV may operate in the parking and entrance areas for **security, safety and the management of the site**.

CCTV does not replace the customer's responsibility for supervising dogs or other members of their party.

Appropriate signage will identify areas where CCTV is operating.

**13. Smoking and fire**

Smoking and vaping are not permitted within the Dog Field.

Fires, BBQs, fireworks and naked flames are prohibited.

**14. Food and litter**

Please take all rubbish home.

Do not leave food, toys, treats or other items in the field that could cause a hazard to subsequent dogs.

Glass must not be brought into the field.

**15. Equipment and facilities**

Any equipment or facilities provided should be used only for their intended purpose.

Dogs and customers use equipment according to their own judgement and taking account of the dog's size, age, ability and health.

Please report damaged equipment immediately and do not use anything that appears unsafe.

**16. Damage**

Customers are responsible for any deliberate or negligent damage caused by themselves, their guests or their dogs.

We reserve the right to recover the reasonable cost of repairing damage where appropriate.

Please report accidental damage promptly so that we can make the area safe for subsequent customers.

**17. Weather and closures**

Worly Dog Field is an outdoor facility and normally remains open in typical British weather.

We may close the field where conditions make use unsafe or impractical, including severe weather, flooding, storm damage, emergency maintenance or damage to fencing.

Where **we cancel a booking**, customers will be offered a rescheduled session or refund as appropriate.

**18. Customer cancellations and changes**

Customers may cancel or reschedule their booking up to **24 hours before the appointment time** through the booking system.

Bookings cancelled or changed less than 24 hours before the session are normally non-refundable.

Failure to attend a booked session does not entitle the customer to a refund.

This does not affect any statutory rights that apply.

**19. Personal belongings**

Customers remain responsible for their own possessions while using the site.

Please do not leave valuables unattended.

**20. Liability and use of the field**

Use of Worly Dog Field involves the normal risks associated with exercising dogs and using an outdoor countryside environment.

Customers are responsible for assessing whether the field and prevailing conditions are suitable for themselves, their dogs and their guests.

Worlingworth Hall Farm Ltd will take reasonable steps to maintain the field and facilities.

We are not responsible for loss or damage arising from risks that are inherent in normal use of the field or from the actions of customers, their guests or their dogs, **except where responsibility cannot lawfully be excluded or limited**.

**21. Right to refuse or terminate use**

We reserve the right to refuse access, terminate a session or decline future bookings where a customer:

- breaches these Terms & Conditions;
- deliberately damages the site;
- repeatedly exceeds their booked time;
- brings more dogs than they have paid for;
- behaves abusively or unreasonably;
- compromises the safety or enjoyment of other customers; or
- uses the field for an unauthorised purpose.

No refund will normally be given where use is terminated because of a serious breach of these terms.

**22. Commercial use**

Bookings are intended for private recreational dog exercise unless otherwise agreed.

Professional dog walkers, trainers, clubs, organised groups or anyone using the field commercially should contact us before booking if they intend to use the field as part of their business activities.

**23. Changes to these terms**

We may update these Terms & Conditions periodically, for example following changes to the facilities, operating procedures or relevant legal requirements.

The terms applying to a booking will be those displayed when that booking is made.

**24. Governing law**

These Terms & Conditions are governed by the laws of **England and Wales**.

Nothing in these terms affects a customer's statutory consumer rights.

**25. Contact us**
If you notice damage, a safety issue or have a question about your booking, please contact:

**Worlingworth Hall Farm Ltd**
Worlingworth Hall, Church Street,
Worlingworth. Suffolk. IP13 7NS.

Monday to Friday 8 am to 5pm - 01728 628634
Out of Hours – 07946 363144
Info@worlingworthhall.co.uk