

TERMS AND CONDITIONS

The Sports Barn (Indoor Pickleball Court) & Outdoor Tennis Court Worlingworth Hall

1. Bookings

All bookings must be made via our website: www.worlingworthhall.co.uk.

Bookings are for the specific facility, date, and time selected.

By making a booking, you confirm that you have read and agree to these Terms and Conditions.

The management reserves the right to refuse access or cancel bookings where these terms are not complied with.

2. Payments and Cancellations

All bookings must be paid for in advance at the time of booking.

Bookings are non-refundable, unless cancelled by management.

If a booking must be cancelled by Worlingworth Hall due to maintenance, safety, or unforeseen circumstances, an alternative date or refund will be offered.

3. Access and Timekeeping

Please arrive no more than 5 minutes before your booked time.

Sessions must end promptly at the end of the booked period to allow for changeover.

Access to the courts outside your booked time is not permitted.

4. Use of Facilities

The Sports Barn is for indoor sports use only, including pickleball.

The Outdoor Tennis Court is for tennis use only, unless agreed in advance.

Appropriate footwear must be worn at all times:

Clean, non-marking shoes indoors

Suitable tennis footwear outdoors

Food, chewing gum, and glass containers are not permitted on either court.

Drinks must be in sealed, non-glass containers.

5. Equipment

Players are responsible for providing their own equipment unless hire is specifically offered.

Any equipment provided must be used correctly and returned in good condition.

Damage caused by misuse may be charged to the person making the booking.

6. Behaviour and Conduct

All users must behave in a safe, respectful, and considerate manner.

Unsafe, abusive, or disruptive behaviour will not be tolerated.

Management reserves the right to ask users to leave the premises without refund if behaviour is unacceptable or unsafe.

7. Children and Supervision

Children under the age of 16 must be supervised by a responsible adult at all times.

The supervising adult is responsible for the child's safety and behaviour.

8. Health and Safety

All users participate entirely at their own risk.

Users should ensure they are physically fit and able to take part in sporting activities.

Any accidents, injuries, or damage must be reported as soon as possible.

Fire exits, signage, and safety instructions within the Sports Barn must be followed at all times.

9. Weather (Outdoor Tennis Court)

The Outdoor Tennis Court may be closed during poor weather or unsafe conditions.

Use of the court during wet, icy, or adverse weather is at the user's own risk, unless the court is officially closed.

10. Liability

Worlingworth Hall and The Sports Barn accept no liability for loss, damage, or injury, except where required by law.

Personal belongings are brought onto the site at the owner's risk.

11. Problems or Assistance

If there is a problem during your booking, please contact:

Contact us at info@worlingworthhall.co.uk

01728 628634 (first point of contact)

Out of hours: 07946 363144

12. General

Worlingworth Hall reserves the right to update these Terms and Conditions at any time.

Continued use of the facilities constitutes acceptance of the current Terms and Conditions.